

3.3.6 Security at Portland Rise junction with Seven Sisters Road at the end of the evening



3.4 Miscellaneous

3.4.1 People waiting for private hire vehicles / uber / parent pick-up were generally observed to be waiting quietly and considerately within the residential side roads. No drunkenness or anti-social behaviour observed on any of the festival nights, other than occasional car horn sounds.



Wireless environmental health report July 2018 Debrief for Festival Republic

1. Background

A team of environmental health professionals and assistants worked for Festival Republic/Live Nation at Finsbury Park events and Wireless Festival 2018 in Finsbury Park.

The team was made up of:

- KH, Chartered Environmental Health Practitioner (team manager)
- GR, Environmental Health Practitioner (food inspector)
- EDK, Environmental Health Practitioner (food inspector)
- JS, Environmental Health Practitioner (food inspector)
- SM, Environmental Health Practitioner (water sampling during Wireless and checks of bars)
- ML, Diploma in Acoustics (noise monitor)
- PM, Diploma in Acoustics (noise monitor)
- DR, Diploma in Acoustics (noise monitor)
- Plus, non-technical assistants

Details of qualifications and professional experience of the environmental health practitioners and the noise monitors can be provided on request. In summary all have extensive local authority and/or private sector experience in their respective professions/specialities.

2. Scope

The team was tasked with supporting the festival organisers to ensure the event was managed responsibly in terms of food safety and water safety on site, that the environmental impact of trader waste and waste water was being managed, that the public had adequate access to hygienic toilets and drinking water, and the noise levels were being managed so as not to cause a nuisance to residents.

3. Food safety

The food safety team arrived on site on Friday 29 June 2018, the first day of the event.

The crew and artist catering (Red Radish) was inspected by JS during the afternoon. This visit coincided with a revisit by a Haringey Senior EHP (CO).

At around 11:30am, the team began inspecting traders on site, in the arena and guest area. The team had not been involved in the review of traders safety systems and paperwork prior to their arrival on site, and therefore the visits carried out on the 29 and 30 were the team's first encounters with the traders and any of their safety management systems.

During the 29 and 30 June, 53 arena and guest area trader visits were completed. The visits were not intended to be a full inspection, more of a hazard spot and a check that caterers have the basics in place to operate safely.

Where issues were identified with caterers, the operators were told what they need to do to improve, and when additional support was needed, these traders were referred to D&J who were managing the traders on site. Should there be a health risk, the trader would be stopped from trading and food disposed of.

A simple Festival Republic inspection checklist was used to complete the food hygiene visits.

The main issues identified on the 29 and 30 June were:

- Varying levels of handwashing provision including suitability of facilities, keeping basins topped up with water, lack of hot water, and obstructed basins.
- Varying knowledge of disinfectant contact times and some disinfectants not being BSEN1276 compliant.
- Lack of allergen info.
- Some cleaning and structural issues including adequacy of equipment wash facilities.
- A need to keep high risk food such as mayo and cheese out of the sun and some temp control issues of high risk foods.
- Varying probe thermometer calibration.
- Hot water provision being intermittent.
- H&S concerns involving a slippery ground sheet and appropriate siting of gas canisters.

Following each day's inspections, an email was sent to D&J, the company managing the trader concessions on site, informing them of the traders with hygiene issues so that they could assist with follow up action. Traders with the most pressing concerns were raised with D&J right away.

On Sunday 1 July, one food competent EHP carried out revisits to traders, and confirmed that the majority of issues had been remedied.

Notes from all visits were held in paper form during the event, and a spreadsheet contains a very brief summary of all visits carried out during the weekend, including the rating (green, amber, or red) issued to each. Notes from all visits were held in the Licensing office during the event and were accessible to any regulators who wished to view them, at any time.

Following the first weekend of events, an email was sent to D&J asking them to remind all traders that:

- They must provide ground sheets if they are handling or preparing food – it is not acceptable to do food handling/preparation on the grass.
- They must have disinfectant that complies with BSEN1276.
- They must have adequate handwashing facilities.
- They must have adequate facilities for washing up (equipment etc).

D&J confirmed that this message was sent to all traders on Wednesday 3 July 2018.

On Friday 6 July, JS inspected Nando's the artist caterer and found no major issues, except for a recommendation that equipment wash sinks could be larger.

Also on this date, GR and EDT inspected Red Radish, the crew and artist caterers, and reported no issues.

On 6 and 7 July, 48 visits to traders/caterers were completed. Again, the visits were more of a spot check rather than full inspections. If traders needed a reminder of actions to take, they were left a hand-written note to remind them what to do.

In addition, a separate EHO visited 7 bars on site. The main issue identified with bars was adequacy of handwashing facilities.

Conditions throughout were very hot, and there were some issues with temperature control at a number of the trading units. Some food was voluntarily disposed of by two traders (Indian Street Food and Central Fusion bars).

In addition to the temperature control issues, the main concerns were:

- Unclean water containers.
- Knowledge of disinfectant contact times.
- Disposal of waste water.
- Water too hot to wash hands.
- Wash hand basins not properly set up/topped up with water etc when officer visited.

- Lack of aprons.
- Adequacy of washing up facilities.
- Allergen signage.
- Probe calibration.
- Some food present on floor (on ground sheets, in boxes).
- Some lacking ground covering.
- Monitoring of hot temps.
- Suitability of footwear.
- Some repair issues.

Traders were advised that they would be revisited, potentially by both the Festival Republic team, and by Haringey Council EHPs. This was to ensure that they did not become complacent after they had received an initial visit and to ensure that they knew there were two sets of EHPs checking them.

Issues were reported through to D&J, so that each trader with concerns raised could receive attention from the D&J team also.

On 8 July, two EHPs completed the remaining trader visits, and then moved on to revisits. 13 visits were completed on this date.

Both weekends presented challenges for traders, largely due to the extremely hot temperatures.

In addition to the food competent EHPs, a team of monitors checked how traders were managing waste throughout both weekends, and completed over 650 quick visits to check that waste was being managed (i.e. stored tidily at the rear of units), and waste liquids were being disposed of correctly (i.e. collected and not disposed of onto the ground).

When potential issues with waste and waste liquid management were identified (these were few and far between), they were raised with the trader at the times, and also reported to D&J.

There was some confusion as to what traders should do with their waste at night during the first weekend, resulting in some waste not being collected on Friday evening.

Contact was made with Closed Loop (the onsite cleaning contractor), and D&J, who were managing the traders to report these issues and to seek remedy.

In terms of recommendations, we suggest:

- If a team of food inspectors is to be employed for Finsbury Park events 2019, then we recommend that the team is put together at least 4 weeks prior to the event. It would be helpful if the team could be provided with a list of traders prior to the event. This would enable the team to prioritise those operators that appear highest risk, and provide an opportunity for the team to view safety compliance paperwork submitted to FR prior to the event if necessary.
- Early dialogue between Festival Republic's team and Haringey Council so that Haringey are aware that the FR team is onsite, and what the remit is. This will help us to have a coordinated approach to inspections and revisits. At this event the Festival Republic environmental health team was put together at very short notice (on 27 June) and therefore time for liaison with Haringey colleagues prior to the event was not possible. That said, communication was maintained throughout the events with Haringey's lead food officer (CO), who as always, was helpful, professional, and open to dialogue.
- Whilst the high-risk traders (those handling or preparing high risk open food) will always be a priority for inspection, the lower risk traders, selling cut fruit, drinks and the bars should also receive a proactive hygiene check, largely because their handwashing arrangements were sometimes lacking at this event, until there has been an EHP intervention.
- The arrangements for trader waste disposal should be clearly communicated to each trader so that they know precisely what to do with their waste.

- We would be happy to view the communication that is sent to traders prior to the event to ensure that it captures the important food hygiene messages, including the issues that we have found during these events. If traders know that they are to be checked, this may help to raise standards.

4. Water safety

Water safety on site was managed by way of a water safety plan.

The mains supply which supplies the site was tested as per the plan at the start of the build, on 20 June 2018. The samples were taken from 3 locations, and were clear for total coliforms, E. coli and enterococci.

The site was sampled again on 24 June, total chlorine levels were very good, and all connections were clear for all parameters, with the exception of the location adjacent to Seven Sisters Road, by the brick structure. This had 74 total confirms present.

This location was sampled again on 26 June, and had 53 total coliforms present, and on 27 June, it had 1 total coliform present. It remained clear for E.coli and enterococci.

We believe that these low level total coliforms are a result of the main being old and not used for significant periods of time.

Based on the sampling results, we made the decision not to use this connection for first weekend of the events, and instead used water supplied from alternative connections on the site.

Despite it not being used as a supply point, we continued testing this location, and had clear results on the 28, 29 and 30 June. On 1 July, there were 2 total coliforms present.

All connections used during the first weekend of the events were clear for all parameters tested for.

We continued to test connections between the two events, with samples being taken on the 3 July, 4 July, and then daily on event days, the 6 – 8 July. All samples were clear for all parameters tested, and the supply point adjacent to Seven Sisters Road was brought back into use, based on the clear, satisfactory results.

On 7 July during the evening, a tanker of water was deployed from Greens H2O, due to concerns that the hot weather and low pressure of site may lead to a water shortage on the last day of the event. The company was able to provide the relevant information as to the source of the water, the use of the tanker, and previous sampling results. These were held electronically in the water safety file.

This water supply was sampled on 8 July, and the results were satisfactory for the parameters tested for.

Public tap boards were cleaned daily by Closed Loop during the events, and in addition, assistants from the environmental health team cleaned each one with Dettol spray prior to the public arriving on site daily. The assistants also spent time flushing each of the drinking water stations through, to help ensure that water was fresh when the gates opened and the public began to use it.

The hygiene of the drinking water stations was checked throughout the event, and any issues with cleaning or litter were reported through to Closed Loop for action.

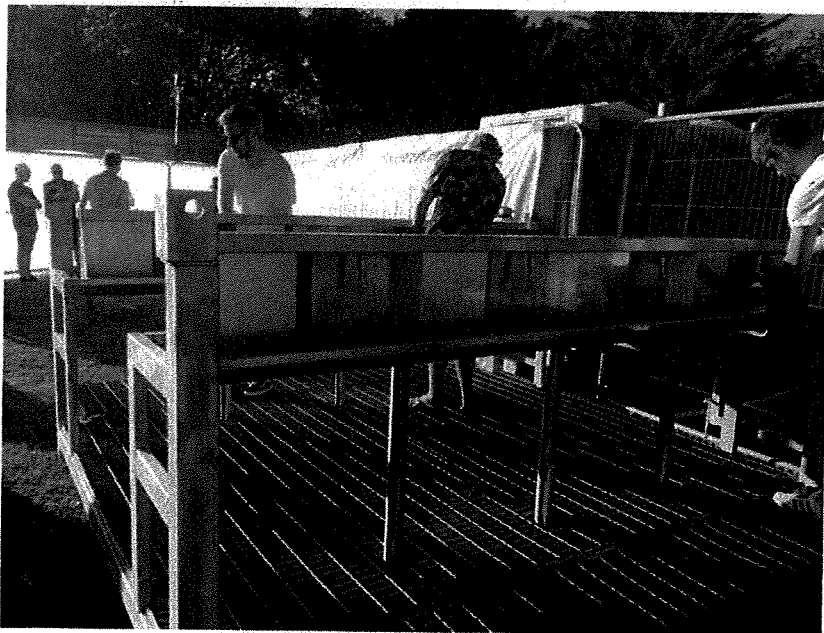
In terms of accessibility to drinking water, this was monitored during both event weekends.

On 29 and 30 June, monitoring was informal, when hygiene checks and cleaning were being carried out. Photographs taken at 19:23 and 19:27 show that there were no queues at 2 of the drinking water stations:

Photo 1: 29 June, 19:23

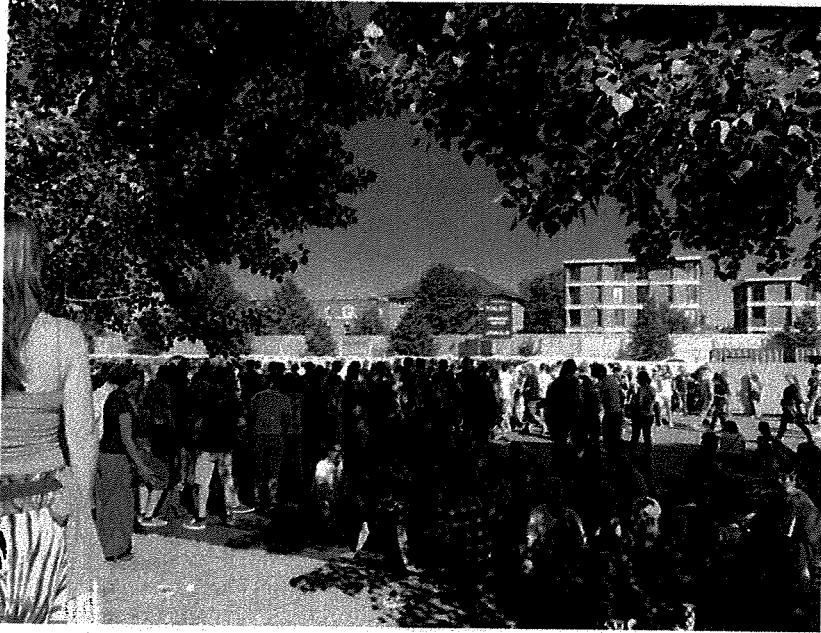


Photo 2: 29 June 19:27



On 30 June, queues looked longer at one of the drinking water stations in particular. However, when this queue was timed on 1 July, it took 10 minutes to get from the back of a queue this length to the drinking water station, this is because each station has 18 taps present, which can all be used simultaneously.

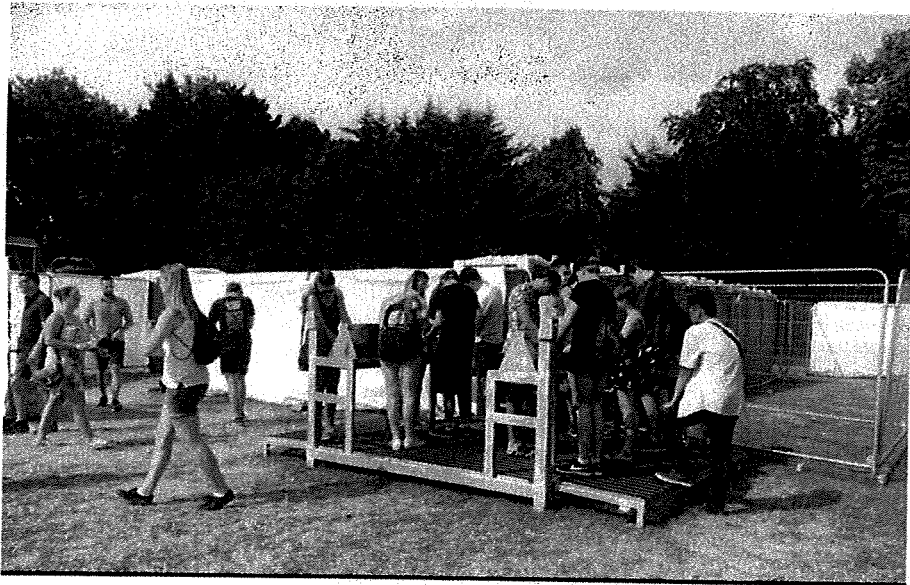
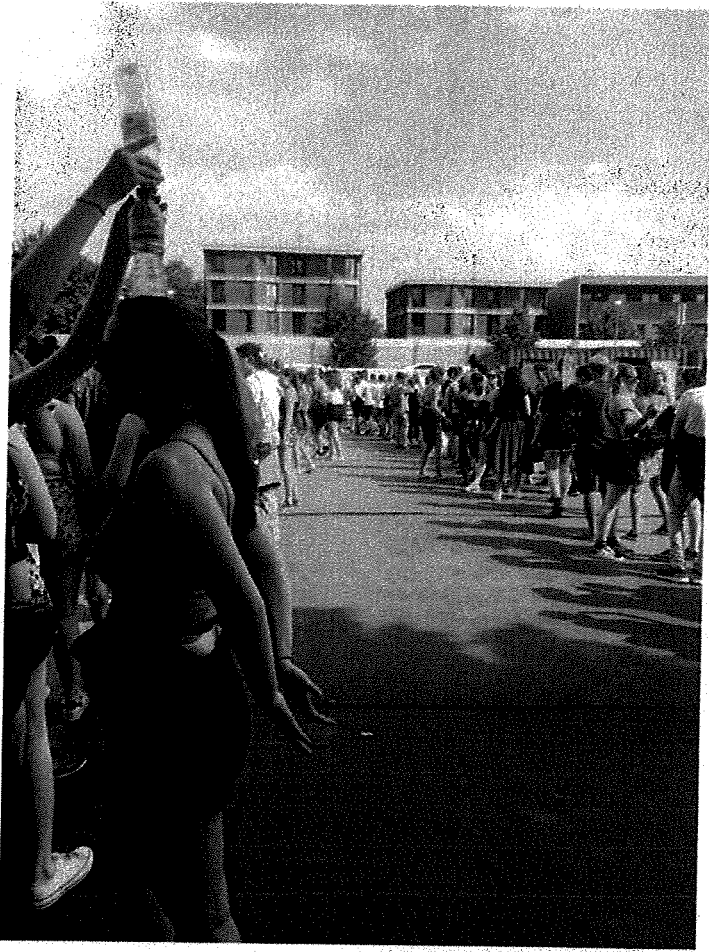
Photo 3: 30 June 17:13



On 1 July, the team of assistants carried out timing of queues at each of the public water points. The timings ranged from zero wait time to a maximum of 19mins and 22 seconds. The average wait time (mean) was around 7 minutes. This was the case even when queues appeared to be visually long.

Photos 4 to 7: 1 July 14:21 to 16:24





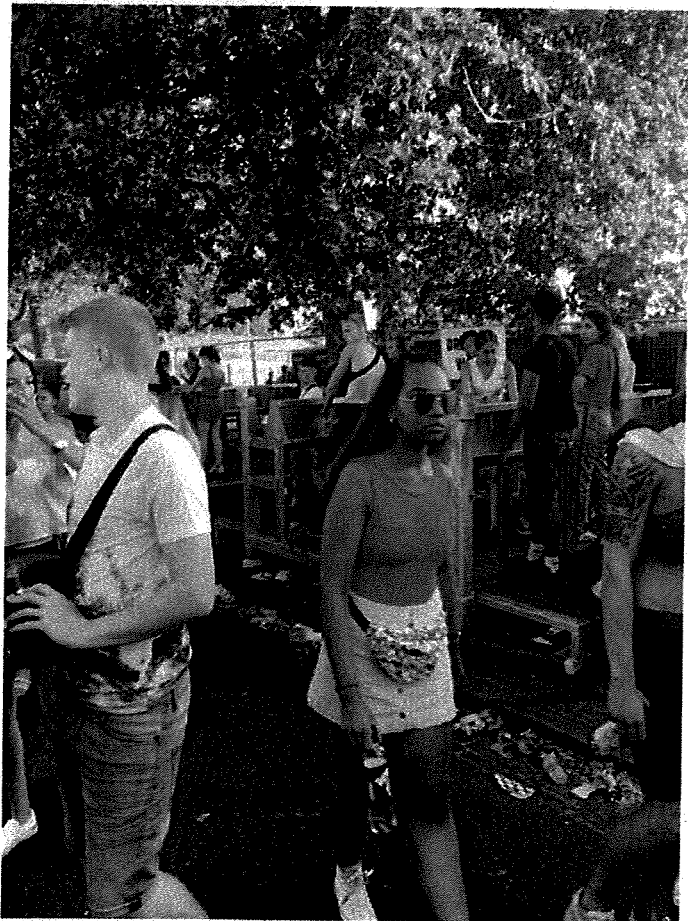


On 6, 7 and 8 July, additional drinking water tap boards were installed (and extra 36 taps), and again queue times were monitored by a team of assistants.

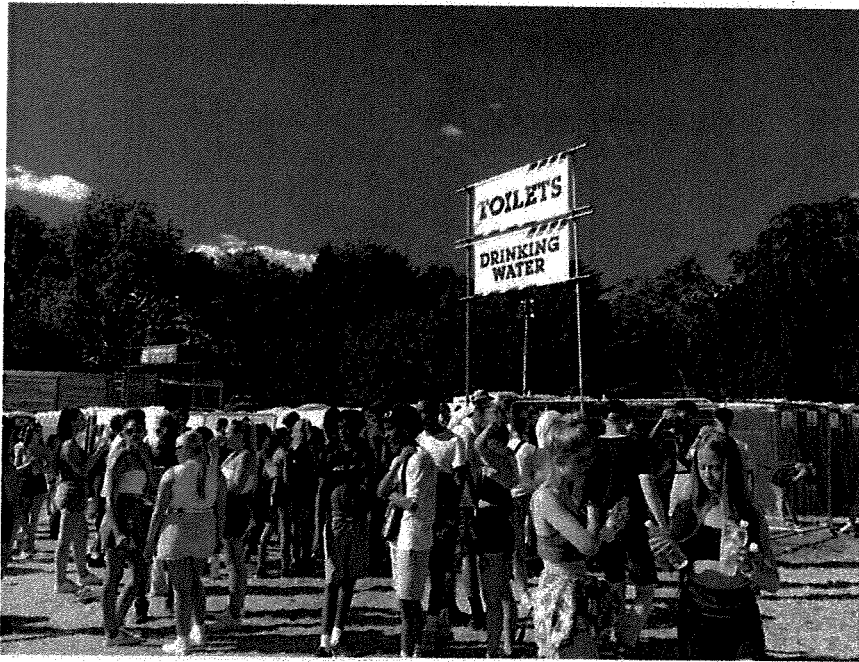
On 6 July, queue times ranged from zero to 4 minutes, on 7 July, queue times ranged from zero to 54 seconds, and on 8 July, queue times ranged from zero to 3 mins 47 seconds.

On 7 July one of the stations had to closed off due to lack of water in the tank. Despite this, the other stations coped more than adequately and this did not result in excessive queues on site.

Photo 8 and 9: 7 July 18:03 and 19:56



Photos 9 and 10: 8 July 17:06 and 17:16



Tempsite, the plumbing contractor, was excellent on site, with the double check valves and isolation valves fitted at appropriate places in the system and the team being most helpful with sampling and provision of required documentation on tanks etc.

In terms of recommendations, we suggest:

- Testing of all connections to be used for the event on the first day of build to give time for supply points to be thoroughly flushed and clear results received prior to show days.
- Discussion with plumbing contractor to establish whether having additional water storage on site (i.e. extra Balmoral tanks) would be of benefit and reduce the likelihood of needing to bring in a tanker.
- Having security at drinking water stations to help manage queues. If it is the case that one drinking water station has queues, it would help if security at each of the locations could radio one another so that the public could be directed to the quieter locations.
- Having a map of all drinking water locations at each public drinking water point – during both weekend events, some stations were used more than others and this may help to even out usage.
- If the weather predictions are to be very hot, having additional drinking water stations available on site (as did happen at Wireless weekend).

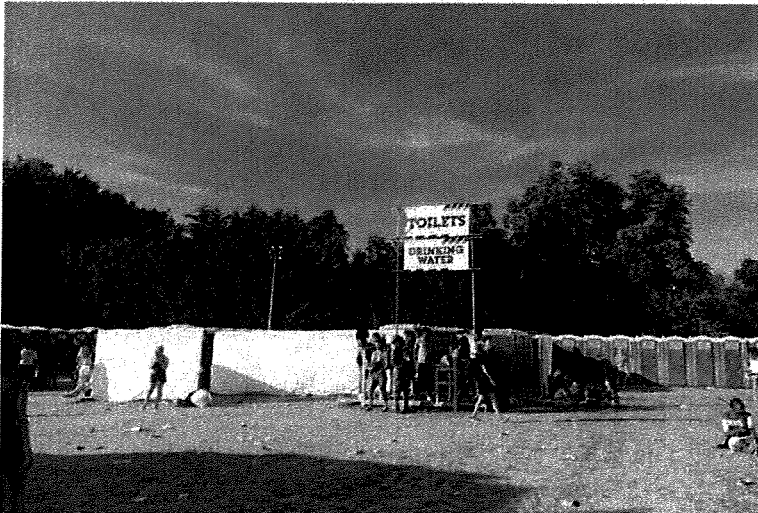
5. WC checks

Assistants checked the toilets daily through both events. There were brief periods where low level litter was an issue at the WC locations and an occasional blocked WC, however looking at the notes, cleaning teams were generally available to deal with these challenges.

During the second weekend of the events, toilet queue times were also monitored. On 6 July there were no queues noted, on 7 July, there was no queue time between 11:15 and 18:50 except at 13:45 where there was a 2 minutes wait. On 8 July queue times were all zero.

Photos 11 and 12: 7 July 18:04 and 18:59





6. Bar checks

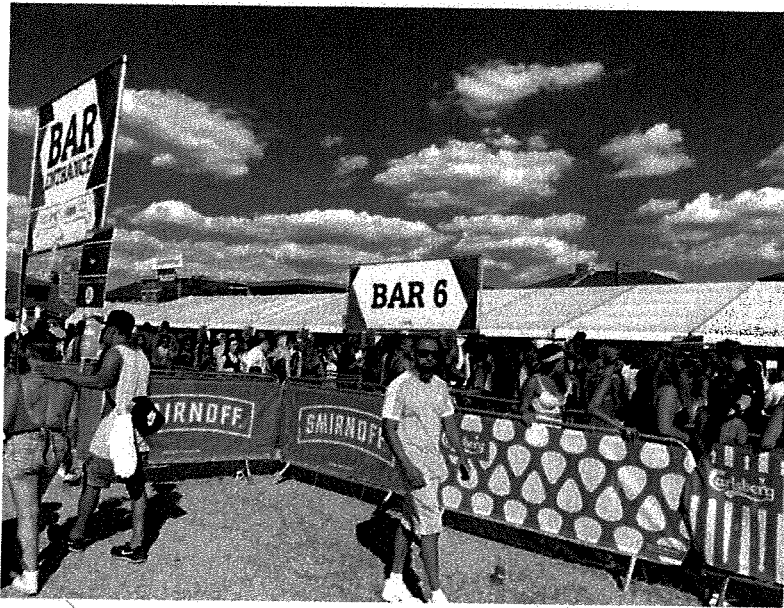
In addition to the brief hygiene checks carried out at bars, following complaints about queue times during the first weekend of events, the team monitored bar queue times during the second weekend.

On Friday 6 July bar queue times ranged from zero to 20 minutes, the average (mean) being around 5 mins. On 7 July, times ranged from zero to 20 minutes, the average (mean) being around 3.5 mins. On 8 July, times ranged from zero to 27 minutes, the average (mean) being around 7 mins.

Photo 13: 7 July 15:22, Bar 4



Photo 14: 8 July 17:00, Bar 6



7. Noise control

Noise levels were monitored throughout both weekends by noise specialists, each holding a diploma in acoustics and with many years experience working in both local authority noise services, and privately.

Notes from these noise consultants are supplied in two separate papers, as appendices to this report.

8. Conclusion

The environmental health team worked to ensure that public health and environmental standards within their remit/scope were maintained during the festival. When issues were identified these were responded to quickly by the most appropriate contact on site. We hope that the recommendations made are helpful for planning future events at this park.

Best practice review of noise monitoring and control for Finsbury Park Events

Arrived on site on the 29th June at 12 midday and was introduced to the Vanguardia team monitoring the noise from the event. The team consisted of 5 acoustic consultants, 2 apprentices and 1 Technician. Vanguardia use a MaTrao system to help to monitor the noise output from the event. The system continuously monitors noise from the 2 stages and these noise levels are continuously monitored off site at Woodstock rd.

The external MaTrao microphone measures the noise level off site and through this they are able to tell the extent to which the noise offsite is affected by the music noise level from the stages.

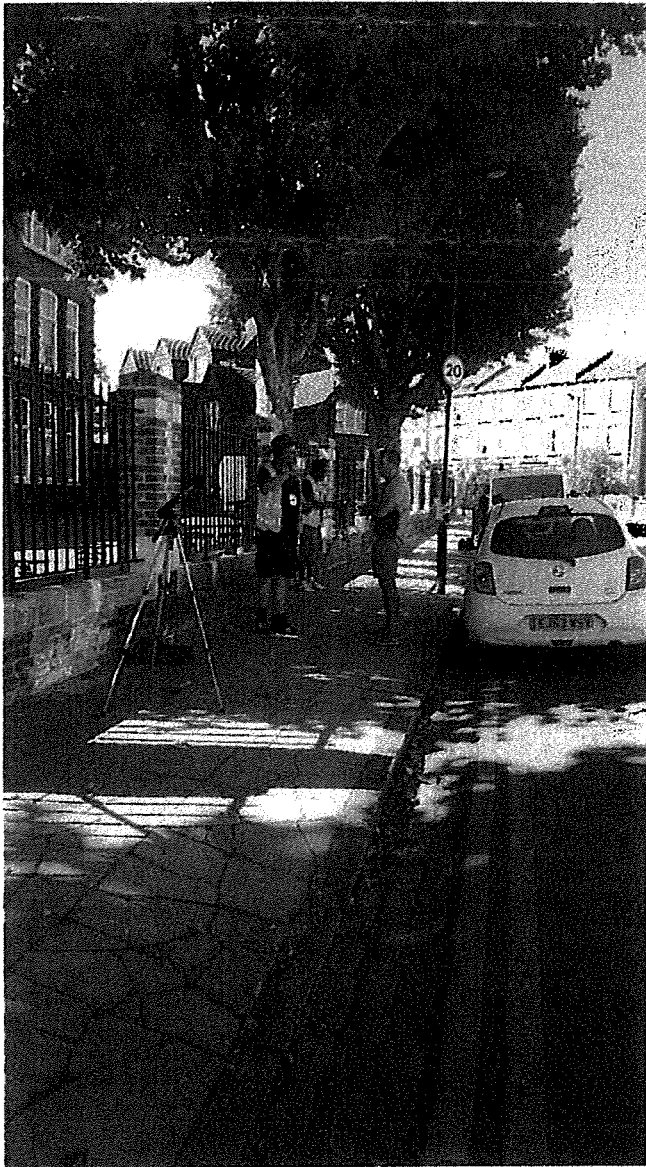


Location	Level
Seven Sisters	71
Woodstock Road	76
Woodstock Road	72
Stapleton Hill Road	66
Seething Road South	61
Rowley Gardens	64

Picture 1. Monitoring points and licensed 15 minute LAeq noise levels

A number of consultants then monitor the noise at the various off site points as seen in picture 1 above.

Just prior to the start of the music on Friday I visited five of the monitoring points with the consultants. We took measurements at each point and compared to the noise levels permitted. All points monitored were below the allowed limit with the monitoring point on Woodstock Rd showing the highest correlation with possible noise complaints. See picture 2 below



Picture 2

An example of best practice seen here with the council EHOs and Vanguardia both monitoring from sound level meters set on tripods 1.2m high and 3.5m from the nearest reflecting surface.

15.45 monitoring at Seven Sisters Rd 69dBA LAeq 15min

15.50 Set up to monitor on Adolphus Rd 53Dba LAeq 15min

16.10 Rowley Gardens noise barely audible. Consultant checked on MaTrao system to find if stage on break or music live.

16.30 Lothair road music not audible check again carried out via MaTrao which indicated music off on stage. Waited until music back on stage. At 16.54 music back on but barely audible.

17.20 Monitoring on Stapleton hall Rd. Initially noise was barely audible and showing 46dB LAeq a sharp increase to 53dB LAeq occurred over a 5 minute period as the voice level increased. This was immediately reported back to main stage by the consultant via telephone and whats app group set up between consultants and local authority. (best practice).

Complaints were received and an onsite meeting with consultants resulted in review of recorded data and a coordinated measurement check between the MeTrao measurement location and the official monitoring location and levels reviewed. See picture 3 below

There was three telephone complaints on the day 2 during the sound check and one call during the last song to say they could hear every word but weren't complaining.

30th June

Arrived on site at 12pm. Went to Vanguardia to review music line up for the day and site visits.

Noise monitored at

Seven sisters rd 68.9 dB LAeq 15min overall including traffic noise

Adolphus Rd 48 dB LAeq 15min

Rowley Gardens 50dB LAeq 15min music audible intermittently.

(A local person approached us and stated they were very happy with the noise levels last night)

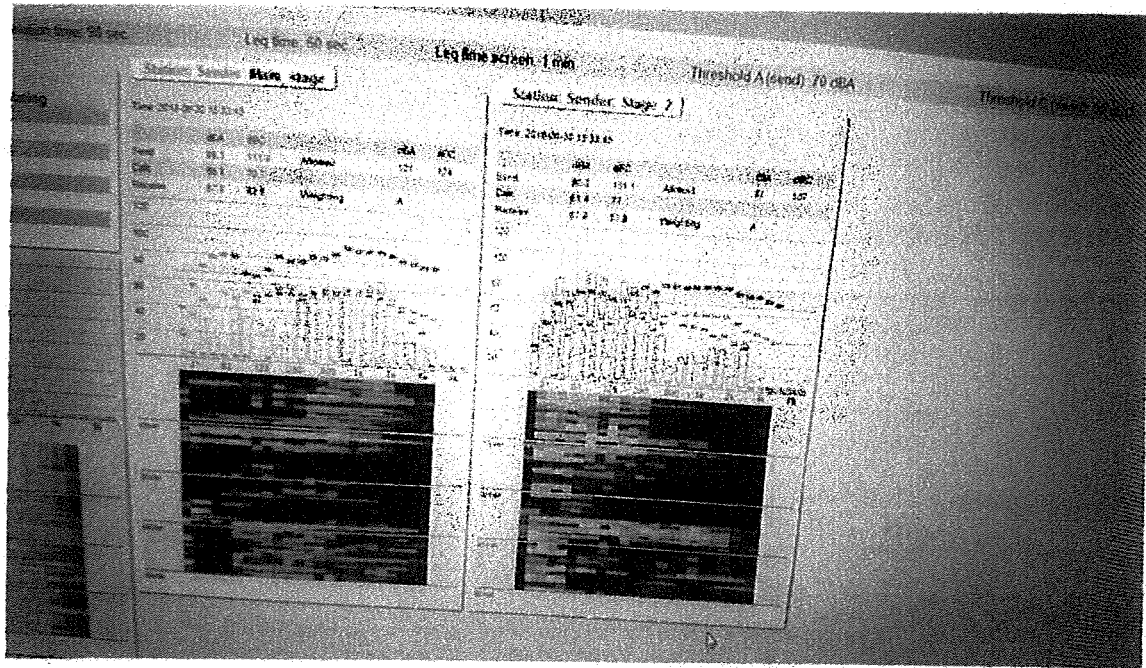
Visited Woodstock Rd 62.6dB LAeq 15 min this included noise from traffic and aeroplanes and strong breeze blowing the numerous trees overhead. This overall noise level was slightly above the agreed music noise level but am confident that the MNL was 60 or below.

This level was checked with the MaTrao controller on site who confirmed that the music noise contribution was below 62dba.

Noted whats app group continuously updated on stage start times and complaints as they happened. There was excellent communication between the consultants and the noise conditions appeared well managed.

I positioned at the mixing desk for the final act and noted 2 fixed noise monitoring positions on stage and a vibration monitoring station. There was a further vibration monitoring station in a flat off site that had complained of vibration issues from previous events. I was advised that the consultants could view online the results and try to identify any correlation between the event vibration and any vibration received in the flat.

The noise monitors fed directly into the MaTrao system and helped to set the offsite levels allowing the consultants to send messages to the sound engineers when there was a risk of the noise levels being met or overtaken and thus ensuring the mnl offsite was controlled effectively



Picture 3 MaTrao system in use. The above shows correlation between noise measured on stage and offsite for both stage one and two



Consultant monitoring from tripod at location in Lothair Road



Picture of met barriers ready for deployment on roads leading to the tube station entrances.

Noted when on my way to the station after the event all barriers had been deployed and this resulted in a very safe queueing system at the entrance to Finsbury Park Station

WIRELESS - SATURDAY 7TH JULY 12:00 – HACKNEY RESIDENTS FEEDBACK

Hi [REDACTED]

The meeting went generally well. One issue is the taxi pick ups along Blackstock Road. Uber geo fence is working well. I tried to book a cab for someone last night and it really does work and the only place it allows you to book from is Osborne Rd. However, other private minicab firms don't need to adhere and they are still picking up on Somerfield Rd and Blackstock. Gareth and Tony will station some statics in the problem areas to monitor further tonight.

Key points below.

[REDACTED] Queens Drive

- Nothing negative to report. Residents whatsapp group was quiet and they're normally vocal if something goes wrong.
- No issues walking to station at 9pm.
- Police were proactive and working well with security to stop people on bikes and arresting if necessary.
- Comparison to last year is 'insane'. Last year she had lots of complaints but very happy with how it's gone this year.
- Pat on the back needed for Gareth and his team. Well done.

[REDACTED] Finsbury Park Road

- Security are good at stopping people from coming down the side streets this year.
- Some drug dealing in his street around 11pm. He didn't call the hotline but it is good to know that it would have been responded to.
- People were generally moved on or certainly asked to move on. Saw it with own eyes.
- Better than last year, thankyou.

[REDACTED] Park House

- Certainly better than last year. 12pm – 1pm there are lots of people in the area. It gets quiet from 3pm until egress.
- Called the helpline and the girls were polite and the response team came as requested so thankyou. Really appreciated.
- Police proactive and chased people away.
- All in all, very good. Lives in flat [REDACTED] and is happy to assist whenever needed.

[REDACTED] Somerfield Rd

- Noise levels much better than last year. Floor started shaking around 6pm but then shaking went down after that.
- Not as bad as last year. Didn't see anything like the levels of ASB that has been experienced before.
- Security are doing their job and it really is appreciated.
- Suggestion – ensure there are guards on Somerfield during egress tonight.
- Thank you for the improvements. Big improvement.
- Doing a great job of listening to residents and improving on their suggestions which has meant we've lost the ASB in the side streets.

[REDACTED] Wilberforce Rd

WIRELESS - SATURDAY 7TH JULY 12:00 – HACKNEY RESIDENTS FEEDBACK

- Has 40 people on an email list that report issues into him and he didn't receive one complaint.
- Huge improvement on last year – his partner and his cats are happy.
- Some people in the roads but no ASB, only young people waiting for taxis.

██████████ Sunflower Court

- Agrees with the above comments on security and lower levels of ASB.
- Happy with side road barriers and egress is fine.
- Noise and building shaking is an issue between 8pm and 10pm. (*we are moving the vibration monitor into her property*)
- Aside from noise, it's very good this year.

██████████ Portland Rise

- Significant improvement on last year.
- Wilberforce road most challenging with lots of young people waiting for taxis at the far end.
- Change to the barrier layout from last weekend so need to revert back to the old one.
- Police and security presence stopped people before they even thought about causing trouble

- ██████████
- ██████████ – significantly louder than last weekend with bad profanities. Vibration starting around 6pm.
 - ██████████ – profanities and sound checks too loud. Security a bit slow with those loitering.

██████████ Finsbury Park Road

- A lot lot better. Would like more information on when it's best to go to the shops etc on show days.

WIRELESS - SUNDAY 8TH JULY 12:00 – HACKNEY RESIDENTS FEEDBACK

Hi [REDACTED]

Overall, security seem to be doing what they should be. One issue on Finsbury Park Rd last night around 01:30 with a group of people fighting. [REDACTED] didn't call it in to the line though so we didn't have the opportunity to respond.

Vibrations are causing a lot of discomfort. Vanguardia are going to visit Sunflower Court now as that's where we have the low level monitoring equipment. They are in no way concerned with structural damage. [REDACTED]

[REDACTED]

They will produce a full report following the event.

Thanks

Claire

Other key points

[REDACTED] Wilberforce Rd

- 40 residents on his email list and no complaints from any of them. Happy.
- He called the residents line and security removed them immediately. Most impressed with response time.
- Egress was good. A few people waiting for taxis but perfectly acceptable.
- Sound varied. Back garden – could barely hear it. Front garden was deafening.
- Aside from noise – he is happy

[REDACTED] Somerfield Rd [REDACTED]

- Echo [REDACTED] comments re security. They disperse people well.
- Residents line is effective and response times are very good.
- Egress went quicker than Friday and the mounted police helped.
- Main issue is noise. Unbearable. Couldn't shut windows. Vanguardia visited at the end of a set.
- Need to change or add off site monitoring locations for future events.
- Vanguardia response time slow – 45mins for a visit (*I'll address with them*)
- Haringey Council has a responsibility to protect residents and they aren't.

- [REDACTED]
- Echo [REDACTED] comments on sound but not quite as bad for him.
 - People leaving the event early seem to be allowed down his street but they're walking with purpose and stewards are moving them along.
 - No ASB or loitering.

[REDACTED] Alexandra Grove

- People were walking down the road but it wasn't a problem.

WIRELESS - SUNDAY 8TH JULY 12:00 – HACKNEY RESIDENTS FEEDBACK

- Claims Lidl are selling to under-agers.
- Lots of drinking on the front lawn.

█ Finsbury Park Road

- Initial egress was good. But it got really bad in Finsbury Park Road
- 30 – 40 people fighting at 01:30. Hyper aggressive and really loud. Everyone ballooning.
- Made a 999 call in the end. Didn't call hotline.
- Police on the other end of the 99 call were annoyed at █ for calling them in.
- In fairness – this is the first night this has happened. The other 5 show days have been fine.
- Confetti was a problem. Blowing in peoples gardens. Unacceptable. Why are Festival Republic allowed to litter. Haringey need to do something about it.
- Admittedly, it's never been an issue in the past.

█ Park House

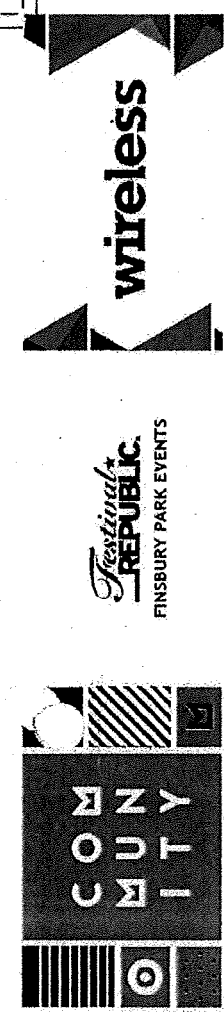
- 'Heaven' compared to previous years. Adequately protected.
- Last year it was drugs everywhere but this year much less ASB.
- It's been good. Honestly. People haven't been accessing the ground of Park House thanks to security.

█ Sunflower Court

- Happy with the security.
- Not happy with noise and shaking.
- Happy the monitor is now in her property but would like to see the data.

█ Queens Drive

- Day time was fine. A few people urinating at night. No ASB. Lost security around 10pm so taxis started picking up. Gareth to rectify.



4

Dear Resident and Local Business,

I am writing to confirm our plans for the Festival Republic 2018 events in Finsbury Park. This year we have two weekends of live music. Friday 29th June will see Liam Gallagher take the stage, Saturday 30th June is Queens of the Stone Age, with Community Festival back for the second time on Sunday 1st July. The following weekend 6th to 8th July will see the Wireless Festival return. We are really looking forward to working in the community again.

Below are details of plans developed with the local councils (Haringey, Hackney and Islington), TfL, Metropolitan Police, Great Northern Rail, London Ambulance Service and other statutory bodies.

Festival Republic aim to continually reduce issues faced by local residents over the events and have been working closely with the local community. Haringey Council are the lead Local Authority for this event.

RESIDENTS INFORMATION LINE, COMMUNITY RESPONSE & CONTACT DETAILS

If you have any questions or concerns leading up to or during the event please don't hesitate to contact us prior to the event at finsburypark.residents@festivalrepublic.com or on show days please call 020 8396 7701. We have two operational phone lines to take your calls this year so there will always be someone available.

We have set up the complaints line for local residents and businesses to connect you directly with our Event Control during the festival if required. Should you experience problems, please contact us on this number straight away so we can provide assistance. All calls are welcome. Please don't delay in getting in touch if we can help in any way.

The residents' information line is operational on show days only between 10am and 2am. Our operators will take details of the request/complaint and contact the appropriate department or contractor to action a response.

During the event we will have a Community Response Team which includes event management, cleaning and security staff who are able to respond to any issues we see or are identified by the local community. We have increased the levels of security onsite substantially to address any issues that may arise.

During the show or at any point in the build-up you can also contact Haringey Council Licensing during normal office hours on 020 8489 8232 or their out of hours noise complaint line on 020 8489 0000. Please note these numbers should be used regardless of which borough you live in.

OPERATING HOURS, HEADLINERS AND CAPACITIES

DATE	EVENT OPENS	MUSIC STARTS	MUSIC ENDS	HEADLINER	ATTENDANCE
FRI 29 JUNE	13:30	15:30	22:30	LIAM GALLAGHER	45,000
SAT 30 JUNE	11:30	12:30	22:30	QUEENS OF THE STONE AGE	45,000
SUN 1 JULY	11:30	12:30	22:00	TWO DOOR CINEMA CLUB	45,000
FRI 6 JULY	13:30	15:30	22:30	J. COLE	45,000
SAT 7 JULY	11:00	12:30	22:30	STORMZY	45,000
SUN 8 JULY	11:00	12:30	22:00	DJ KHALED	45,000

There will be sound effects which may emit a short series of loud bangs on the Main Stage and the second stage, throughout the day. For further information regarding these please call the residents hotline.

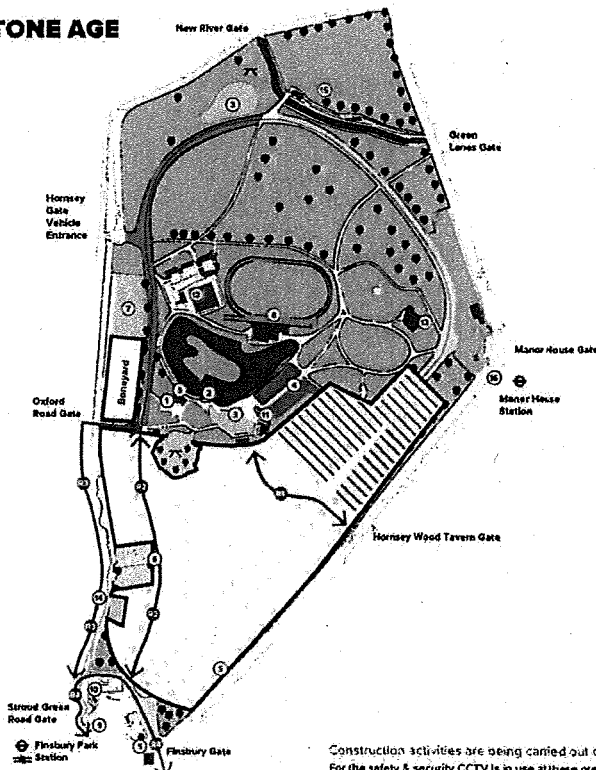
On the day before and on event days sound checks and rehearsals shall not exceed 90 minutes duration within an agreed 3 hour window. These will start at approximately 4pm on Thursday 28 June and again at 4pm on Thursday 5 July. Times of sound checks and rehearsals will be agreed with Haringey Council. Sound checks and rehearsals will not take place on any other day. Please note that low level recorded music will be played once gates open until the first act comes on stage.

LIAM GALLAGHER
29 JUNE 2018

QUEENS OF THE STONE AGE
30 JUNE 2018

COMMUNITY
1 JULY 2018

WIRELESS
6-8 JULY 2018



- 1 FINSBURY PARK CAFE*
- 2 BOATING LAKE*
- 3 PLAY/PICNIC AREA*
- 4 FLOWER GARDEN*
- 5 TOILETS*
- 6 TENNIS*
- 7 BALL GAMES AREA*
- 8 ATHLETICS TRACK*
- 9 BIKE PARK*
- 10 ART HUT*
- 11 FURRHERFIELD GALLERY (MCKENZIE PAVILLION)*
- 12 BOWLS CLUB*
- 13 ALPHA DOG PARK*
- 14 SKATEPARK*
- 15 SOFTBALL PITCH*
- 16 PARK VIEW CAFE*
- SITE PERIMETER
- ▨ AVAILABLE THROUGHOUT
- ▩ AVAILABLE UNTIL 24 JUNE
- ▧ AVAILABLE UNTIL 28 JUNE
- ▦ AVAILABLE UNTIL 21 JUNE
- R1 ACCESS ROUTE 1
CLOSED FROM 09:00 ON 28 JUNE & RE OPENS 08:00 3 JULY
CLOSED AGAIN FROM 07:00 ON 4 JULY & RE OPENS 08:00 10 JULY
- R2 ACCESS ROUTE 2
CLOSED FROM 09:00 ON 28 JUNE & RE OPENS 08:00 3 JULY
CLOSED AGAIN FROM 07:00 ON 8 JULY & RE OPENS 08:00 10 JULY
- R3 ACCESS ROUTE 3
OPEN AT ALL TIMES
- R4 ACCESS ROUTE 4
OPEN AT ALL TIMES

Construction activities are being carried out on this site. Please stay on designated routes. For the safety & security CCTV is in use at these premises. For further information please email finsburypark.residents@festivalrepublic.com

LIVENATION

Festival REPUBLIC

PARKING RESTRICTIONS - WHAT ROADS WILL BE AFFECTED AND WHEN?

HARINGEY ROADS

On all event days the following parking controls will be in operation within Haringey.

- The Event Day controls in Finsbury Park CPZ, Finsbury Park B & C CPZs will be operational until 20:30 on the dates listed above.
- The existing Green Lanes A CPZ times will be extended to 06:30 and 20:30 on Friday 29 June, Saturday 30 June and Sunday 1 July, 18:30 and 20:30 on Friday 6 July, 08:30 and 20:30 on Saturday 7 July, 08:30 and 20:30 on Sunday 8 July in the following roads:
Wightman Road, Umfreville Road, Warwick Gardens, Railway Approach, Woodlstone Road, Rosebery Gardens, Wernham Road, Atterbury Road, Devon Gardens, Pemberton Road, Cyprus Close, Rulfard Gardens, Mattison Road, Salsbury Road, Essex Gardens, Ducklett Road, Kimberley Gardens, Graciar Gardens, Cavendish Road, Cleveland Gardens, Stanhope Gardens, Bargoynie Road, Chesterfield Gardens, Portland Gardens, Doncaster Gardens & Sussex Gardens.
- The existing Green Lanes B CPZ times will be extended to 06:30 and 20:30 on Friday 29 June, Saturday 30 June and Sunday 1 July, 18:30 and 20:30 on Friday 6 July, 08:30 and 20:30 on Saturday 7 July, 08:30 and 20:30 on Sunday 8 July in the following roads: Alroy Road, Canningsy Road, Endymion Road, Lothair Road North, Lothair Road South, Tancred Road and Veneta Road, NA.

- Osbourne Road parking bays will be suspended for the duration of the event days to facilitate Private Hire and Uber drop off and pick ups. This means on the days and times listed above, vehicles must not park in any residents/business parking bay on these roads unless they display a valid Green Lanes CPZ (GLA & GLB) permit or visitors' permit. Existing parking restrictions apply.

ISLINGTON ROADS

Although we are encouraging everybody who attends the concerts to use public transport Islington Council are putting in place further parking controls to ensure that the lives of their residents are not disrupted by additional traffic.

The controls will be similar to those in place on Arsenal match days, and act as a safeguard for residents. There will be additional enforcement patrols as the controlled parking hours will reflect arrival and departure times of festival goers. There will be no cost to those who already have a residents parking permit. There will be road closures so that the venue can be emptied quickly, efficiently and above all, safely. We do not plan to divert traffic along residential roads and all signed diversions will be on A-roads. We aim to keep duration of any closures as short as possible. Festival Republic are working with all three borough councils and their colleagues in TIL and the emergency services to minimise any disruption caused by these events.

HACKNEY ROADS

To ensure that residents in the Finsbury Park area are not impacted by the increase in visitors driving to the events, Hackney Council will be extending the hours of control in Parking Zones G and G2 during the 6 show days to 11pm.

During that time, vehicles will need to display a valid permit to park in any of the resident permit, permit holder only, business permit bays in the area between 8:30am and 11pm on Friday 29 June, Saturday 30 June and Sunday 1 July and Friday and Saturday 6 and 7 July (7am and 11pm for Zone G2) and between 11am and 11pm on Sunday 8 July (for both zones). Parking in pay and display parking bays will remain the same hours of operation.

Warning signs and posters will be displayed in the areas affected to advise drivers of the changes to the hours of operation. Please contact parking services on 020 8356 8877 or via email at consult@haringey.gov.uk if you have any queries.

ROAD CLOSURES

Seven Sisters Road (between Hornsey Road and Green Lanes) and Stroud Green Road (between Seven Sisters Road and Tollington Park / Upper Tollington Park) will be closed between 22:15 - 23:30 on Friday 29 June and Saturday 30 June and Sunday 1 July and Friday 6 & Saturday 7 July. It will be closed between 21:45 - 23:00 on Sunday 1 and Sunday 8 July. This is to ensure the safe egress of public, leaving the park.

The roads will be closed at all junctions joining Seven Sisters Road between Hornsey Road & Green Lanes covering; Portland Rise, Brand Close, Alexandra Grove, Wilberforce Road, Finsbury Park Road, Blackstock Road, Rock Street, Isledon Road, Coleridge Road, Yonge Park, Medina Road, Benman Road, Thane Villas, Newington Barrow Way, Sonderburg Road, Durham Road, Pooles Park, Playford Road & Fonthill Road.

If you live in Fonthill Road, please keep hold of this letter, which will act as a permit to show our security and traffic marshals that access is permitted.

The roads will be closed at all junctions joining Stroud Green Road between Seven Sisters Road and Tollington Park / Upper Tollington Park covering; Wells Terrace, Morris Place, Lennox Road & Perth Road.

NEW FOR 2018

The of-site security in the local area has been increased greatly. We urge you to report anything untoward to a member of security patrolling locally. They will link directly in to our event control centre and a response can be sent. We will have two phone lines this year to ensure all your calls can get through. We urge you to pick up the phone if you encounter any problems.



LIVE NATION

An exit route has been built internally to the park fencing which will see the audience exit the arena at the Manor House end of the festival site. From here they will turn right and make their way down the side of the steelshield fencing towards Finsbury Park Gate. Customers for Finsbury Park Station will remain inside the park and queue towards Stroud Green Road Gate where they will exit the park and immediately enter the station. Seven Sisters Road will still be used for egress in addition to this internal egress route. We have increased security in the side streets so as to have a minimal impact on residents.

Off site toilets have been removed from the Hackney roads this year at the request of local residents. Following focus groups with residents, Festival Republic are working with Uber to minimise the disruption taxi pick ups have on local residents at the end of each night. Drivers will have a designated pick up location on Osbourne Road and a geo fenced map will be circulated to all drivers which informs them of the permitted pick up zone. If you live on Alexandra Grove, Finsbury Park Road, Wilberforce Road, Queens Drive or Portland Rise and wish to book an Uber or private hire taxi on show days then please be aware that you will have to book it to a near by location between 9pm and midnight.

We are working closely with our partners including the Metropolitan Police, to constantly review the security situation and we encourage the public to report any suspicious activity to the Anti-Terrorism Hotline on 0800 789 321 or 999 in an emergency.

WILL THE CONCERT AFFECT PUBLIC TRANSPORT?

Yes, the road closures listed above will have an effect on the buses as they will have to be diverted. Finsbury Park & Manor House stations will be heavily congested on all 6 event days from 22:00 as a large number of the customers attending the concert will use these stations. On Sunday 1 and Sunday 8 July the show finishes earlier so these stations will be heavily congested from 21:30. For further information on the affected routes and services please check on the TIL website.

Please note that heavy queues are expected at Finsbury Park Station.

SURROUNDING RESIDENTIAL AREAS

CONCERT VISITORS ARE BEING TAKEN TO STOP PEOPLE PARKING IN THE RESIDENTIAL AREAS SURROUNDING THE PARK? Concert visitors have been advised that there is no parking in the area around Finsbury Park and they should plan their route using public transport. Cones and signage will be positioned at the entry roads to surrounding residential areas to reinforce the restrictions on concert traffic parking. CPZ, match/event day parking controls will operate as necessary.

IMPACTS ON THE PARK

The build for the event commences on Wednesday 20 June at 7am and everything will be off site by 8pm, Friday 13 July. We appreciate that it's not just the event itself that causes an impact on the park and the local community. We have arranged our build and breakdown periods to cause minimum disruption to the regular users of the park; details of the phased occupation and routes through the park are on the attached map. We will protect trees from damage throughout our use of the park and put down ground protection for heavy traffic flow areas. There is a more detailed information section regarding this on the Haringey Council website www.haringey.gov.uk/finsburypark/events.

OXFORD ROAD GATE

On the 29, 30 June and 1, 6, 7 & 8 July Oxford Road Gate will be closed from 4pm and the park will be closed to all public parking, and parking - with the exception of disabled badge holders and permit holders.

LOCAL SCHOOLS, PUBLIC NUISANCE & EGRESS

We will only have a single main entrance to the site (through the Finsbury Park Gate), which will reduce the number of people around the Oxford Rd entrance. Oxford Rd and Endymion Rd will not be used as an end of night egress route in our plans (although could still be used as an emergency egress route) with the majority of the audience remaining inside the park until they reach Finsbury Park Gate or Stroud Green Road Gate. For those requiring services from Manor House Station, they will queue inside the park at Manor House Gate. We are in regular contact with Stroud Green Primary School to discuss our plans and how we minimise our impact on them.

Teams will clean Seven Sisters Rd and other roads marked as blue on the map) at the end of the day and stewards will be in place to manage the egress and queuing at the end of the night.

If you have any questions or concerns leading up to or during the event please don't hesitate to contact me on finsburypark@festivalrepublic.com

Yours faithfully,

Mel-Hill

Festival Director, Festival Republic



LIVE NATION

DISTRIBUTION REPORT

Live Nation – Wireless...

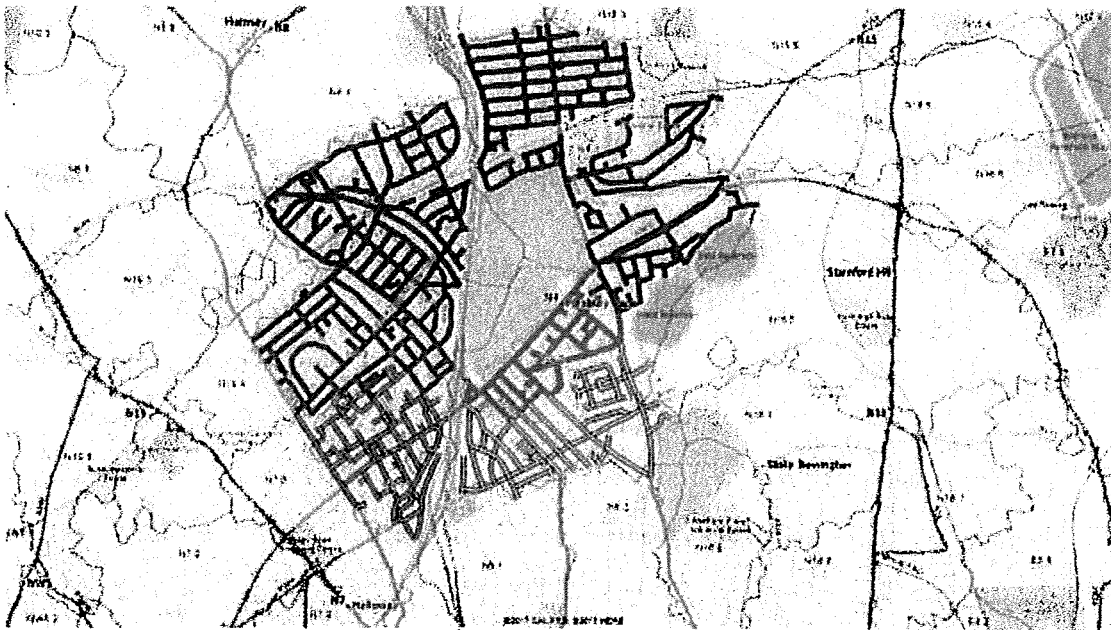
Date: 13th – 14th June 2018

Location: Finsbury Park – London

Volume: 22K

Print : 4pp A4 Folded

Map Area Covered



IMPACT

Rebecca Cooke | impact-marketing.co.uk | 07944 865 711 | 020 7729 5978